

Consultant

Permanent position at QMASTOR Africa Pty Ltd in Woodmead in South Africa (Gauteng).

The key responsibilities of the Consultant are identifying improvement opportunities and ensuring customer satisfaction during the implementation process. A hands-on approach, and participation, in the management and provision of service activities and software applications is essential. In this role, the successful candidate will ensure that QMASTOR is providing optimized and outstanding services to our clients with a focus on a quality, profitability and on time delivery.

Reporting to the Regional Manager – Africa, responsibilities will include:

- Define & translate business needs into system design specifications,
- Manage the delivery of all aspects of implementation services and ongoing support services,
- Planning, monitoring, reporting and communicating all aspects of services delivery progress to the client, development teams and management,
- Interacting effectively with all levels of seniority and foster and maintain good relationships with the customer throughout the implementation,
- Assist with optimal system designs and applications,
- Assist with customer training, change management and support.

To succeed in this role, would have experience and qualifications in one of or more of the following disciplines: geological, mining, metallurgical, bulk minerals marketing and logistics, industrial engineering, bulk terminals port operations and/or IT system applications consulting.

- Bachelors Degree in related field
- 2 - 3 years experience in related field
- Business process mapping and analytical skills
- Project management experience in related field
- Self-driven and highly motivated
- Ability and willingness to travel within Africa
- Professional approach and deportment

A fast growing bulk technology solutions company, with tier 1 global resource companies as customer base, in Johannesburg (Woodmead).

QMASTOR Limited develops, implements and supports innovative bulk technology software solutions for the mining and bulk commodity industries. Due to ongoing business growth, Australia's leading bulk technology solutions' company is seeking to employ a consultant based in its Johannesburg subsidiary.

Apply online OR fax M D Ramsay at +27 86 543 5972 before 16/06/2010.

Innovative bulk material software solutions